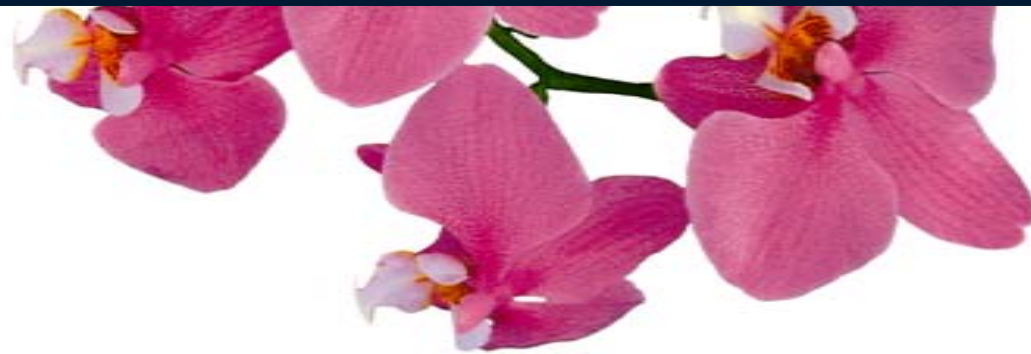




WELCOME to the Montchoisi Clinic




MONTCHOISI
Clinique

in the heart of the city, at the heart of HEALTH

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Dear Sir/Madam,

Founded in 1932 by Professor R.L. Rochat, an eminent gynaecologist, and enlarged in 1964, the Montchoisi Clinic now extends its activities to the principal surgical disciplines.

Fully renovated in recent years, it offers a medical and technological environment meeting the highest criteria of quality. Its exceptional location offers each room an unobstructed view over Lake Geneva and the Alps.

Particular emphasis is placed on the quality of its care, services and comfortable accommodation.

Thank you for placing your trust in the Montchoisi Clinic. We will do everything possible to ensure you have a pleasant, and short, stay.

Benoît Fallot
Managing Director

your ARRIVAL at the clinic

AN ENCHANTING ENCOUNTER

Overlooking the gardens of the Olympic Museum, the Montchoisi Clinic offers you an unobstructed view over Lake Geneva and the Alps, providing an ideal atmosphere for your stay.

In addition to its exceptional location, the Clinic is able to provide you with the best care possible. Its highly qualified staff will be there to put you at ease as soon as you arrive.

A FEW WORDS OF REASSURANCE

All the procedures preceding your admission have been carried out. All you have to do is arrive at our admissions office at the time shown on the confirmation of your stay. We will help you to complete the few administrative formalities and fill in the admission questionnaire.

SETTLE INTO YOUR ROOM

You will then be accompanied to your room where you will be shown the various facilities available to you.

If you have any special requests, the nurse is there to listen and respond to your needs, particularly so that your private space meets your expectations.

All the rooms at the Montchoisi Clinic have a very good view and offer you comfort of the highest level.



information, COMMUNICATING, reading...

TELEVISION

There is a television in every room.
Its use is included in the fixed price of
your stay.

TELEPHONE

On your admission, you will receive a card giving you a private telephone line.
This allows you to receive and make calls from your room at the rates charged by hotels
in Switzerland. For any outgoing call, dial 0.

The telephone card will also enable you to settle your bills at the bar, terrace
and cafeteria.

On the day of your departure, your direct line will be deactivated so that your bill can be
calculated.

The Clinic's switchboard is accessible from your room by dialing 111, on working days
from 7.00 am to 9.00 pm and at weekends from 8.00 am to 6.00 pm. Mobile phones
are permitted within the Clinic.

OTHER MEANS OF COMMUNICATION

If you have brought your laptop computer, you can obtain a connection to our WIFI Internet network. Just ask about this at reception on your arrival. We also have a fax machine which you can use if necessary.

POST

All post addressed to you during your stay will be personally delivered to you each day. You can post your letters at reception where stamps and cards are available. If you are not able to leave your room, you can entrust your letter to your nurse.

NEWSPAPERS

You can read the following daily papers:

Le Matin, 24 Heures,

Le Temps and L'Agefi.

Other newspapers or magazines are also available.

Just ask the housekeeper for them.

They will be brought to you at the same time as your post.

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DINING...

Each day, our chef and his team devise varied and balanced meals, according to medical recommendations. On request, our staff can discuss any special diet with you. Your meals will be served to you in your room. It is possible for you to take meals with your visitors, on request made to your nurse before 9.00 am that day.

ENJOY A RELAXING DRINK AT THE BAR

Mineral water is provided for you in your room. Any other drink will be billed at the bar price.

The terrace and garden of the Montchoisi Clinic welcome you with the shade of their overhanging ash trees. Or you can relax in our bar.

If you or your visitors feel a little peckish, you can choose some snacks from our menu.

MEAL TIMES

- Breakfast is served at 08.00 am,
- Lunch is served at 12.00 pm
- You will be served with refreshments at about 3.00 pm.
- Dinner is served at 6.00 pm*
- The bar is open from 8.00 am to 6.30 pm and also offers room service from 10.00 am to 6.00 pm by dialling 3878

* If you would like to take a meal with your guests, the nurse can book this for you outside normal meal times.

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VISITING times..

JUST A FEW FLOWERS

When visiting, it is customary to bring flowers.

May we draw your attention to the fact that flowers with too strong a perfume can cause you problems during your treatment. For reasons of hygiene, we do not allow potted flowers in rooms.

EASY PARKING

There are some spaces reserved for visitors. Your family and friends are welcome at the Clinic during your stay.

In the event of problems with parking, please contact reception.

VISITING HOURS

Visiting hours are between 10.00 am and 8.30 pm.

TO TAKE FULL ADVANTAGE OF THE REGIONAL DELIGHTS

Between two visits, your friends and family can take advantage of the surrounding countryside, by using the time to take a walk or an excursion. Numerous activities, both sporting and cultural, are available in Lausanne and around (Quais d'Ouchy, the Olympic Museum).

There is no doubt that they will appreciate the gastronomic pleasures of the regional cuisine as well as the beauty spots in the area.

Reception can provide you with the necessary information.

AND OUR FOUR-LEGGED FRIENDS

Dogs and all other animals are not permitted inside the Clinic.

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To feel EVEN better...

TOBACCO AND HEALTH DO NOT MIX

The Montchoisi Clinic is a non-smoking establishment and tobacco is not permitted in any of the communal areas or your room.

TAKE A WALK

The rural environment surrounding the Clinic will doubtless encourage you to take a walk and take advantage of the countryside around.
For your safety, you must have the consent of your doctor each time you go out.
Please inform your nurse when you leave your room.

HAVE SOME BEAUTY TREATMENT

At the Clinic, a beautician, a hairdresser, manicurist and therapists are available.
Your nurse can organise an appointment for you at your convenience.



additional SERVICES at your disposal...

TOTAL SECURITY FOR YOUR JEWELLERY AND ITEMS OF VALUE

In general we recommend that you do not bring jewellery or valuable objects with you. The Clinic declines any liability in the event of loss or theft.

However, a private safe is available for you in your room.

In case of need you can entrust your valuable items to us, in return for an inventory signed by both sides. The Clinic can only be held liable on this condition.

DAILY PURCHASES FACILITATED

There is no need to carry cash. You can put your extras, drinks, stamps, newspapers, visitors' meals, directly on to your account and settle all these expenses at reception when you leave.

A PLACE FOR MEDITATION

If you require some spiritual guidance, speak to your nurse about it to make the arrangements.

LAUNDRY

Our housekeeper will give you specific information about laundry, the provision of linen, towels, bathrobes, as well as requests for personal hygiene items. Our laundry service will return your clothes to you duly cleaned within 48 hours.

These services are charged directly to your account.

ROOM SERVICE

For any special need, our housekeeper is at your disposal.

Room Service:

From 8.00 am to 8.00 pm dial 3872

Outside these hours, the nursing staff will deal with your needs.

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It's already TIME to leave us...

At the end of your stay and after authorisation from your doctor, your nurse will give you an exit form.

We would also like you to complete the satisfaction questionnaire as fully as possible.

Your opinion and your impressions enable us to continue to improve the care of all those who stay at the Clinic.

Before you leave, don't forget to pay for your extras at the cash desk and hand in your exit form.



GOING HOME

Our reception staff can call you a taxi, find out train times or confirm your air ticket.
The Clinic's driver is available for any journeys in return for a fixed price.



Easy Access

Local Sole Agent :

SERVO MEDICAL (Dr : *George H. Rateb*)

Tel. : + 202 2 418 9614

Fax : + 202 2 417 1629

Mobile : + 201 2 215 1080

E-mail : servomedical@servomedical.com

Website : www.servomedical.com

24 Hours – 7 Days / Week

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Thank You


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